

# Panthella 160 V3 Troubleshooting guide

## 1. Power, cable, and charger

Connect the lamp using a USB-C / USB-C cable.

Use a USB power adapter with a **minimum of 1.5 A**.

If the lamp does not respond, we recommend:

- Trying a **different USB-C cable**
- Trying a **different power adapter**

The lamp has been tested and works with, among others:

IKEA SJÖSS, Belkin, Mophie, dbramante1928, Samsung, Sandstrøm, Unisynk

Please note that some mobile chargers – especially Apple chargers and cables – may in some cases not activate charging correctly.

## 2. Allow the lamp time to charge

If the lamp is completely discharged, it may not respond **for the first few minutes**.

Leave the lamp connected to power and wait patiently – this is completely normal.

## 3. Activate the lamp

**Wait 1–2 seconds** after connecting the power.

Then press the **on/off button** on the top.

The lamp may:

- Flash briefly
- Or show light/pulsing at the USB port

This indicates that the lamp has been activated.

## 5. Check the top nut

If the lamp still does not respond:

- Gently **loosen the top nut slightly**

If the top nut is too tight, it may prevent the lamp from functioning properly.